

# Modern Data Products Powered by AI

**DATA** 

**ACTIONS** 











































Drew Marine.



















# Introduction



# Our **History**

Where did it all start?



# Founded in 2008 as a cloud migration consultancy

 Platform built to better serve clients and increase time to inights

Adopted the SaaS model in 2014

01/ Process layer

02/ For modern DwH

o3/ From data → actions

04/ Empowering citizen users

360TB/m, 3000 new companies, \$100M new revenue streams unlocked

Major retailer
\$100 million
In new projects in the 2 years

Olfin car grows

By 760%

Online revenue

FireHouse Subs support

1,200 franchises

With one person!



<sup>\*</sup> Draft for information purposes only. All numbers are informational only and need to be verified.



# Data Stack as a Service







Keboola is a self-service, all-in-one data operations platform that simplifies and automates data operations, empowering business users to serve themselves whilst increasing operational efficiency.

Keboola's flexible and fully scalable platform is at the forefront of digital transformation, redefining the landscape by automating business processes and data management while enabling fast, fully governed data activation throughout the organization.



2014

Servicing all your data need since

270+

Customers worldwide

1000+

Users





















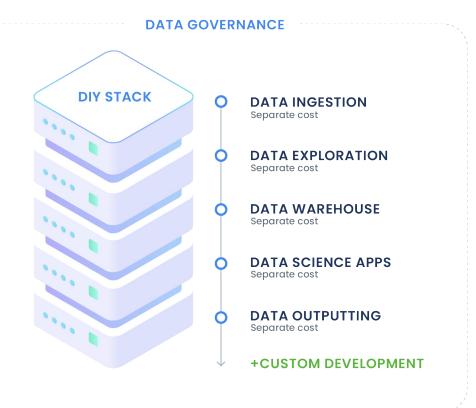
## The **Problem**



Modern data stack?

## Inherent challenges

- X Time-to-market is still very slow
- X Scalability is limited
- X TCO is incredibly high
- Maintenance Versioning, sharing, backups, archiving, tracking, access management, etc.



## Our Solution

A managed, unified platform

## Inherent advantages

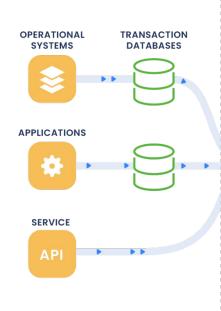
- ▼ Time-to-market is accelerated
- Scalability is seamless
- **TCO** is incredibly low
- Maintenance that's on us!

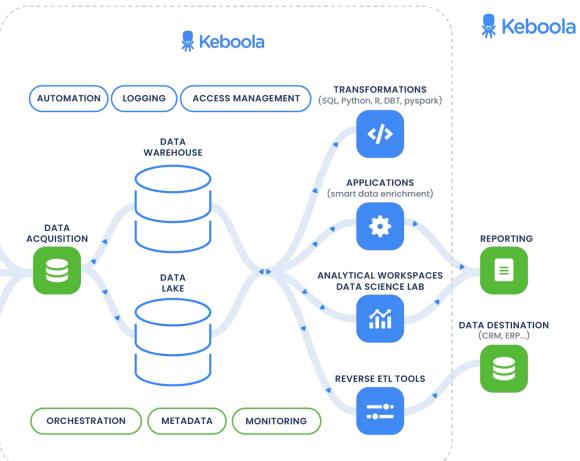




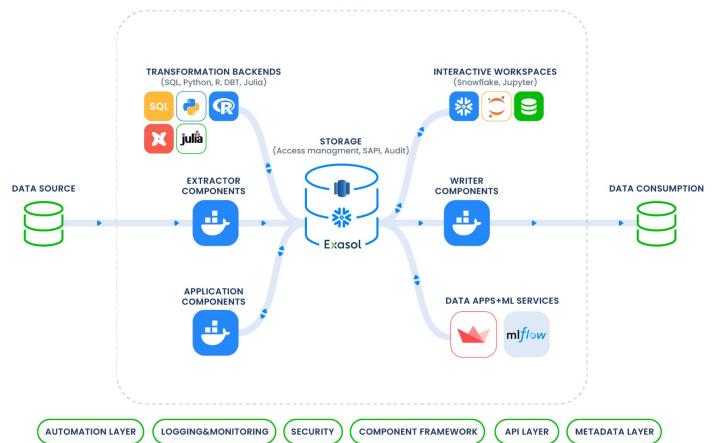
One interconnected architecture that guarantees functionality of its building blocks while retaining its flexibility

# Data Stack as a Service











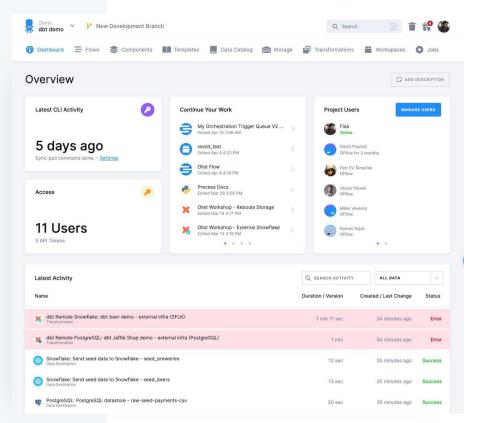
# General Overview



# **Keboola Project**

Keboola

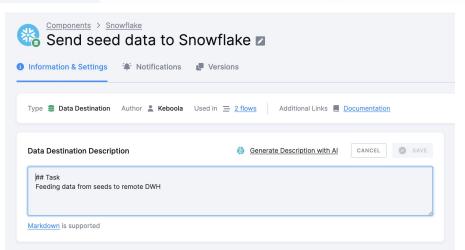
- A Keboola Project is a logical construct creating an isolation of
  - Access rights
  - Responsibilities
  - Data pipelines
  - Storage
  - o ... and processes embedded within it
- This isolation allows to distribute access and responsibilities among people and teams, but fully manage the data governance layer on the top of it.



# **Metadata Layer**



- Every configuration can be further described with additional description.
- it brings the technical documentation closer to the code and may be used for automatic documentation and other integrations purposes.
- Transformation bucket, row.
- Any component configuration including Orchestrations (Flows).
- Storage: Buckets, tables, columns, column data-types, Data Catalogs.
- Project: Overall project description in the Overview tab, API tokens.

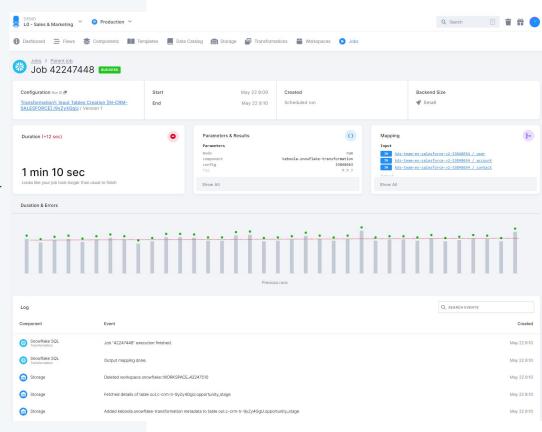




# Logging



- Every job
- Every configuration change
- Every API call
- Every Storage Job, incl. sub-events and user previews
- Logging available for pre-set duration (configurable for dedicated deployments)
- Log accessible via API, Telemetry, Metadata
   Extractor in the form of datasets
- Activity Center



# Observability

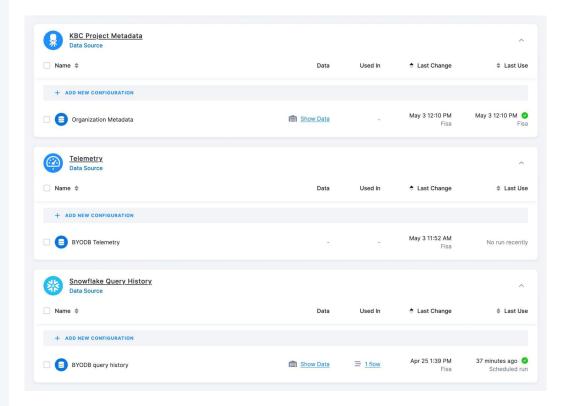
"Trio" of Ops components:

- Keboola Telemetry
- Project Metadata
- Query History

Usually orchestrated in dedicated "Ops" project

Add-on called Keboola Activity Center - 360 observability in BI tool





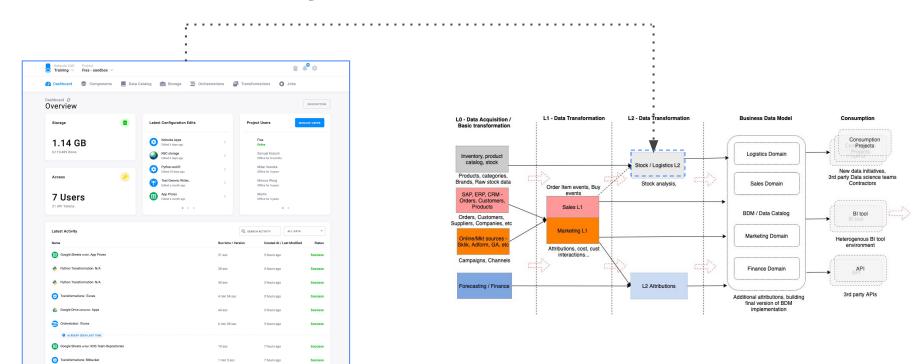


# Feature Spotlight



# Multi-Project Architecture (MPA) \* Keboola



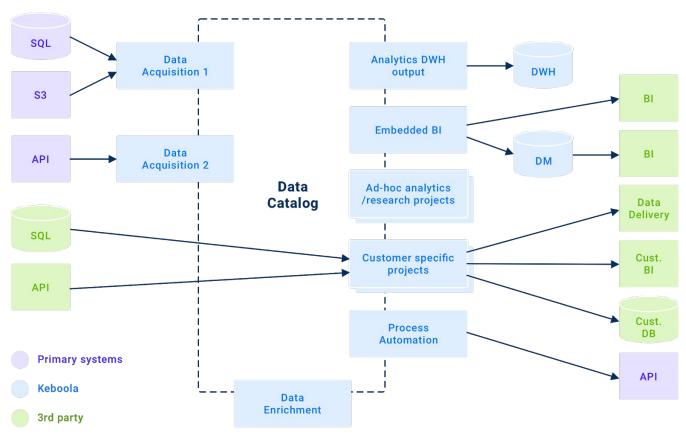


Single Keboola project

Keboola Enterprise Multi-Project Architecture (MPA)

# Data Tool -> Data Platform



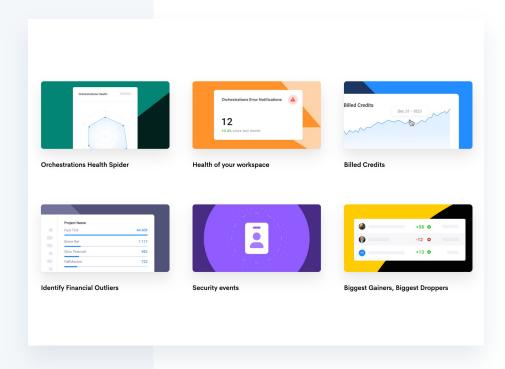


# **Activity Center**

Complete observability of your environment



- Observability layer
  - Cost attribution
  - o User 360 & Project 360
- FinOps: What/who costs how much
- SecOps: Observe 80+ different actions
- Quality Ops: Quality of the pipeline, orchestrations, credits optimization

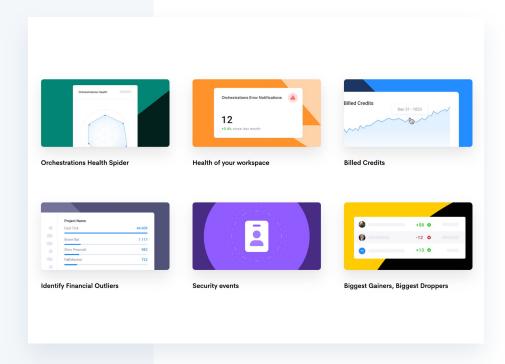


# **Activity Center**

Complete observability of your environment



- Custom integration of metadata and telemetry data – proprietary data model
- BI Templates
  - Tableau
  - PowerBl
  - Looker
  - ThoughtSpot

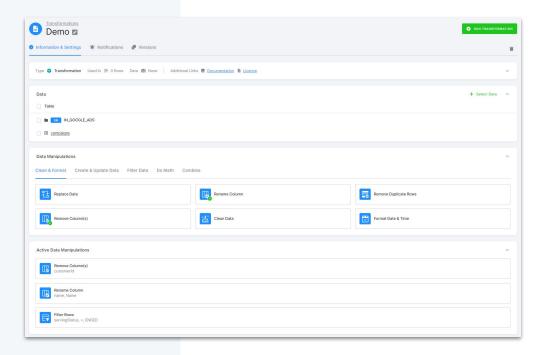


## **No-code Transformations**

Empowering citizen users



- Build data products without coding or IT
- Clean data in a couple of clicks
- Collaborate with coders in the same environment
- Scale Automate and reuse your no-code transformations



# **Data Templates**

Pre-built use cases

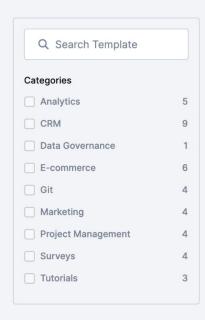
- Deploy end-to-end data pipelines in minutes
- Business users can self-serve their IT needs
- Modify existing templates or build your own
- Supported in CLI

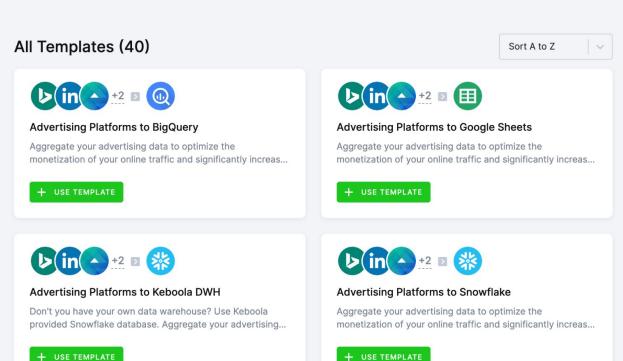


# Template Library

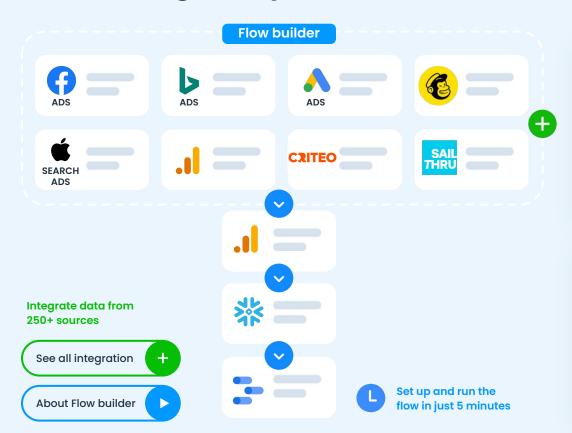


## Add New Template





# Marketing analysis



#### Highlights box:

Campaign analytics is bases for demand forecast, dynamic pricing, CDXP and others.

Usually can be run within two-three weeks from ground up

#### **Benefit box:**

Based on Keboola standardize model enables fast time to market with big flexibility to add proprietary sources.

Whole data product unlocks fast way to profit driven marketing



# Use cases



# Turn your Data into Al Solutions

Our recipe for success



- Build sales and financial forecasts
- Optimize your inventory and delivery routes
- Personalize marketing communications at scale
- Turn your machine-learning algorithms into easy-to-consume data products

But this is just the beginning...



Olfin car
760% increase in sales
in a single quarter



# CSC - Marketing Analytics

**#Marketing #ROI** 



#### **Background**

- Provider of IT services, professional services and solutions for large corporations
- \$12B in annual revenues
- Roughly 74,000 employees worldwide
- Over 3,500 sales staff and 500 person marketing department.
- mid-8 digit marketing budget annually

#### Challenges

- 1) How are our marketing efforts affecting our sales?
- 2) How are our digital properties performing?
- 3) Can we show direct and indirect links between marketing spend and resulting sales?
- 4) Difficult to identify where to start



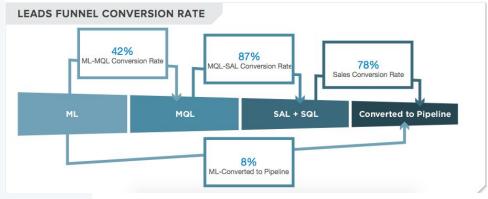
## CSC - Marketing Analytics

**#Marketing #ROI** 

- Everything started with SalesForce
- Integrating 50+ sources into CRM (including social media and offline)
- Give executives:
  - 1. Effect of marketing on bottom line
  - 2. End to end solution
  - Connect CRM to BI tools for more complex analysis and reporting when needed





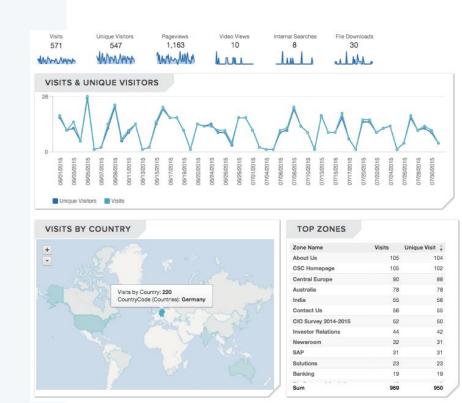


# CSC - Marketing Analytics: The result



**#Marketing #ROI** 

- 90 days to launch fully working solution
- Demonstrate 206% growth in MQL
- Instant access to insight
- All digital data into a single platform





## Attribution data model use-case

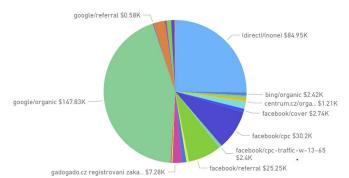
and time windows

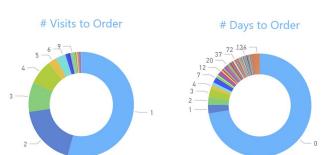
Different model

**Conversion Path** 

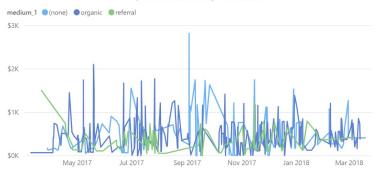


#### \$ Revenue by Attribution Model

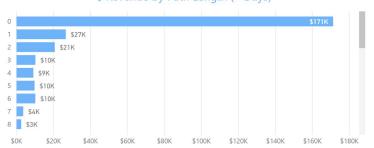




#### Top 3 Mediums by Revenue



#### \$ Revenue by Path Length (# Days)





## **#Gaming #Marketing**



## **Unibet - Predictive Data-driven Marketing**

## 1. Challenge

Unibet is a part of Kindred Group - an online gambling operator - and provides a platform for sports betting, casino, games and online poker. Today, Unibet has 9.5 million customers in over 100 countries and over 650 employees.

#### **Troubles:**

- Struggling with effective marketing planning caused by fragmented data and poor attribution across different marketing channels
- Campaign evaluation proved difficult due to disparate marketing sources across multiple regions
- Inability to effectively allocate its marketing budget within different channels

## 2. Big Goal

Introduce a platform to enable marketing teams to effectively allocate budgets based on predictive analytics

### 3. Data sources

- AdWords, Facebook Ads, Twitter Ads, Bing Ads, Adform, AppNexus and others
  - Each of them having dozens location mutations

### 4. Solution

- Keboola Connection stands as a single platform for the entire marketing data sources integration process.
- On the top of the data, spend and churn prediction models are computed.
- Everything is visualized in Qlik and PowerBl.

### 5. Result

Ability to effectively predict how much to spend per channel and plan the marketing campaigns as well as overall marketing strategy based on data, not feelings.

#### **#RTB** #attribution



## Keboola RTB optimization - Axa & AdExpress

## 1. Challenge

Our client from the financial sector spends high amounts on performance campaigns.

Marketing department didn't have clarity/attribution of RTB campaigns in the whole funnel to the last click conversion.

- multiple disconnected data sources
- local market specific data sources
- 1.5 TB of data to be analyzed daily using sophisticated ML algorithms

## 2. Big Goal

Calculate attribution of RTB **re-marketing** on the last click.

Ability to identify most **profitable** acquisition combinations in the funnel.

### 3. Data sources

- Google Analytics
- RTB Adform
- Spreadsheets

## 4. Solution

Data is integrated in KBC ETL, where data is cleaned, connected and prepared for further analysis.

Advanced transformation and ML predictions are done in **Python.** The entire advertising funnel is mapped and attributions calculated using multiple algorithms.

Result: 2x more conversions

2.5x higher conversion value

## #marketing spend prediction

## Prediction app for marketing spends by channel

## 1. Challenge

A marketing department at a large financial institution needs to **plan and predict** spend on each channel with **different** goals in mind.

- multiple disconnected data sources
- long funnel customer journey
- hard to **predict** the future with ML in user
   friendly environment



## 3. Data sources

- Google Analytics
- RTB Adform
- Spreadsheets

## 3. Solution

aLook Data Science agency has built a product on top of Keboola which predicts spend and marketers can use it simple by adjustin weights in graphical interface.

Since then, aLook has resold this product many times.

## Keboola + Geneea - Airlines social media text analysis

Keboola Connection was used to extract Facebook data, the Geneea NLP application within Keboola Connection was used to determine sentiment and produce the metadata for each post.

Promatix used Tableau to visualise the data.

Click on the logos to the right to find out more about the companies and technologies involved in this work.

Show Top ... Airlines by Volume of Posts

50







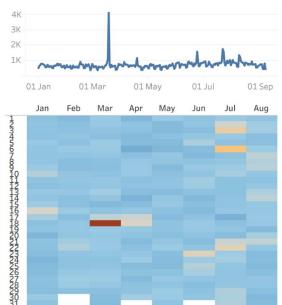
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178,405 Posts Analysed in this Dashboard

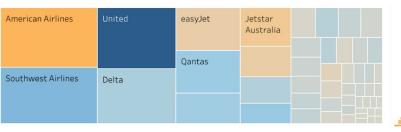
#### Sentiment Calendar

(Click to filter dashboard to single date)



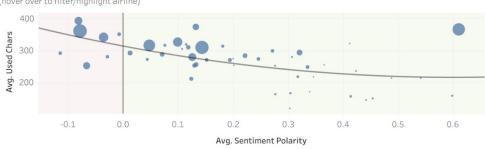
#### Volume of Posts and Average Sentiment by Airline

(Hover to view detail of posts, click to fix the dashboard to this airline)



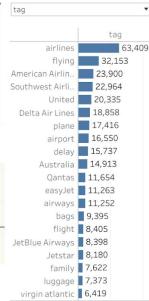
#### Sentiment vs Length of Post

(hover over to filter/highlight airline)



#### Whats is Being Posted

(Select type of content in drop down)





# **Annex**



# Keboola Enables you to Supercharge your Business with AI

Artificial Intelligence (AI) integration

## Available now in beta

- DataOps automation with Al
- Every data person's robotic friend

## 

- A **text-to-pipeline solution** that creates new data pipelines from simple text instructions
- **Custom-trained AI models** for tailored applications
- Automated impact analyses
- Complete Al-enablement solution to quickly and painlessly integrate with your existing data stack





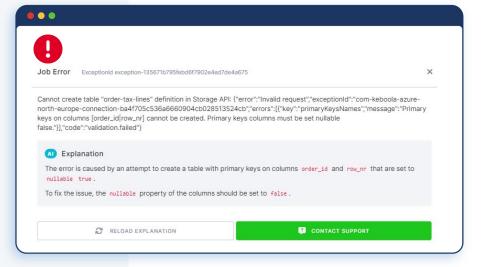


# Keboola Automates **DataOps** with AI

Keboola

Automate your DataOps with AI

- Error messages are readable by humans
- Automated data governance





# Al for **Descriptions**

